

PROGRAM & POSITION OVERVIEW

Looking to keep your bike in top shape or learn how to fix it yourself? Bike-ology is here to help! Bike-ology is a student-led sustainability initiative that refurbishes bikes and give them a second life. Whether it's an old bike that needs fixing up or a part that needs to be replaced, volunteers are here to lend a helping hand.

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| Position Title | Volunteer |
| Organisation | Arc @ UNSW |
| Location | Kensington Campus |
| Duration | 1 Term min. |
| General Volunteer Time Commitment | 2 hrs/week |
| Senior Volunteer Time Commitment | 4 hrs/week |

Key Responsibilities**General Volunteers:**

- Support basic bike repairs during workshops and work collaboratively with other volunteers
- Communicate clearly and respectfully with volunteers and students
- Bring a positive, friendly attitude when assisting customers and participants
- Be comfortable in a student-facing environment with frequent interactions
- Show a willingness to learn, ask questions, and build new skills - no previous bike experience is required

Senior Volunteers:

- Work closely with the Bike-ology Officer to support program delivery and logistics
- Lead and support volunteers during workshops, acting as a point of contact on shift
- Assist with training and onboarding new volunteers
- Help manage workshop flow, setup, and pack-down, ensuring a safe and organised space
- Contribute to the overall culture, reliability, and quality of the Bike-ology service

Eligibility Criteria

- Be a UNSW Student for the duration of the volunteering period
- Attend mandatory training days/sessions

Rewards & Outcomes

- AHEGS Accreditation
- Microcredentials
- Community & friendship

Skills Gained**General Volunteers:**

- Communications
- Teamwork
- Organisational and time management

Senior Volunteers:

- Leadership
- Volunteer management
- Communications