

PROGRAM & POSITION OVERVIEW

Campus Compass helps students navigate university by answering questions and facilitating friendly chats so they know how to get started and how to make the most out of the uni experience. Volunteers directly interact with students during O-Week, at the beginning of term, and at other events.

Position Title	Volunteer
Organisation	Arc @ UNSW
Location	Kensington Campus
Duration	1 Term min.
General Volunteer Time Commitment	8 - 12 hrs/week from O-week to the end of Week 3 + Possible hours in Week 8
Senior Volunteer Time Commitment	8 - 12 hrs/week from O-week to the end of Week 3 + Possible hours in Week 8 and on an ad hoc basis

Eligibility Criteria

- Be a UNSW Student for the duration of the volunteering period
- Attend mandatory training days/sessions

Rewards & Outcomes

- AHEGS Accreditation
- Microcredentials
- Community & friendship

Key Responsibilities

General Volunteers:

- Communicate with students during program activations, and answer any questions they may ask about directions, uni experiences, reading timetables, opportunities etc.
- Be able to direct students to appropriate resources
- Help run, set up, and pack down activations
- Foster meaningful conversations with students to build their sense of confidence and belonging when starting university

Senior Volunteers:

- Communicate with students during program activations, and answer any questions they may ask about uni
- Foster meaningful conversations with students to build their sense of confidence and belonging when starting university
- Help ideate, execute and run activations
- Responsible for guiding the team each shift, assisting general volunteers, and maintaining team enthusiasm and morale
- Communicate directly with the student program officer about each shift
- Debrief with general volunteers after each shift

Skills Gained

General Volunteers:

- Teamwork
- Interpersonal communication
- Time management
- Organisation
- Event execution

Senior Volunteers:

- Leadership
- Volunteer management

Note: This is a volunteer position and does not offer monetary compensation. Submit your application via the Rubric Platform (link available on website)